



Information Sheet

Interact with playful dolphins for memories that will never fade at the unparalleled Dolphin Cay. This habitat at Atlantis is among the worlds largest, containing nearly seven million gallons of sea water within three lagoons surrounded by a white sand beach.

Advanced Sales are available through Paradise Island Vacations (PIV) only and online at www.dolphincayatlantis.com.

Resort guests are encouraged to stop by and visit the main entrance building to Dolphin Cay. At Dolphin Cay, guests will be able to tour the new Reception Lobby and the Dolphin Education Center, or grab a bite at the snack stand and shop at the Dolphin Cay Gift Shop. Guests also have an opportunity to view the facility from an overlook, learn about dolphins, inquire about availability and make a reservation.

In-house guests may call extension 69500 to obtain information or make a reservation. They can also visit an Atlantis Adventures Desk in one of the lobbies for assistance.

Programs

The **Shallow Water Interaction** program is an experience you will never forget. You will have an up close personal experience with one of our beautiful Atlantic Bottlenose Dolphins in the shallow waters of one of our breath taking lagoons. They will be able to touch, hug and even kiss a dolphin!

The Shallow Water Interaction is sold in 3 package types Standard, Personal and Private

- Our Standard Shallow Water Interaction Program includes an interaction in a group of up to 10 persons (pod).
- Our Personal Shallow Water Interaction Program involves purchasing an entire Interaction pod for up to 10 with your own dolphin. Your Personal Shallow Water Interaction shares a lagoon with other interaction pods and dolphins.
- Our Private Shallow Water Interaction Program allows you to purchase an entire lagoon for up to 40 with your own dolphins.



The price of the Shallow Water interaction is \$120.00 - \$160.00 per person throughout the year.

Dolphin Cay **Deep Water Swim Program** is an experience of a lifetime! Similar to our Shallow Water Interaction, you will have an up close personal experience with one of our beautiful Atlantic Bottlenose Dolphins. And then the fun begins as you experience the dolphins in a way you never imagined. Swimming and gliding through our saltwater lagoons side by side with these amazing animals. See the dolphin's grace and agility as you become part of their family. The excitement doesn't stop there as you will have the opportunity to feel the power of these animals as they push you through the water at speeds you could never imagine!

The Deep Water Swim is sold in 3 package types Standard, Personal and Private Programs.

- Our Standard Deep Water Swim Program includes a deep water swim in a group of up to 6 persons (pod).
- Our Personal Deep Water Swim Program involves purchasing an entire swim pod for up to 6 with your own dolphins. Your Personal Deep Water Swim shares a lagoon with other Deep Water Swim pods and dolphins.
- Our Private Deep Water Swim Program allows you to purchase an entire lagoon for up to 24 with your own dolphins.



The price of the Deep Water Program is \$190.00 - \$210.00 per person throughout the year.

Shallow Water Sea Lion Interaction

All the fun of the behind the scenes tour, plus our all-new, hands-on, shallow water Sea Lion Interaction at Dolphin Cay. Wade into waist-deep waters and come face-to-face with one of our playful California Sea Lions for the incredible chance to hug, play with and even kiss one of the world's most captivating and graceful marine animals.

Price: \$79

Behind the Scenes Sea Lion Tour

Enjoy an exciting backstage tour of the state-of-the-art marine habitat at Dolphin Cay. This experience includes a unique and entertaining photo-opportunity with a sea lion, as well as an educational look at how we feed and care for fish, turtles and other sea animals. Plus, you'll visit our animal hospital and rescue center—the largest in the Caribbean!

Price: \$35 without a dolphin program and \$25 with a dolphin program

Dolphin Cay Trainer for a Day

Dolphin Cay Atlantis is now offering a new type of experience for guests who want to discover what it's like to work and play with animals! The Trainer for a Day program is 6 hour adventure that brings guests behind the scenes to learn about our dolphin and sea lion families. Check in is 10:00 am. It's the ultimate hands on experience. Group size will not exceed 6 guests.

Included in this program:

- A Marine Mammal Specialist as a guide for your day
- Hands on learning of how we prepare the food for our animals
- Special Training session with one of our California Sea Lions
- Private photo sessions with the dolphins and sea lions throughout your day
- Additional time with our dolphins from behind the scenes
- Lunch with your Marine Mammal Specialist
- Working in our State-of-the Art Veterinary Hospital and meeting our Laboratory Team
- The Dolphin Cay Deep Water Swim Program
- Customized advanced time in the water with our dolphins following your Deep Water Swim
- Complimentary Trainer Bag

- Trainer for a Day T-shirt
- Complimentary non-alcoholic beverages throughout the day
- Use of wetsuits, lockers, shower and changing facilities provided

Dolphin Cay Trainer for a Day

Price: \$399

"Trainer for a Day" participants must be in good physical condition and at least 10 years old. Any guest under the age of 13 must be accompanied by a paid "Trainer for a Day" adult as part of the program.

A Dolphin Observer/Beach Package is available for guests not wanting to participate in a dolphin interaction or swim program.

The observer package includes the use of dolphin beach (lounge chair, chair pad, towels, and umbrella) along with a beach attendant to serve you for the entire day. Observers receive complimentary non-alcoholic beverages whenever they are present during the day.

Observers are welcome to participate in the orientation with those members of the party that are involved in the interaction or swim, and they can photograph/video the swim from the beach area.

Price: \$15.00 with a family member in a interaction and
 \$30.00 without a family member in an interaction.

Dolphin Cay is located between the Royal Towers and the Cove. Guests coming from the Beach, Coral and Royal Towers should follow the signs to the Spa, Exit the Spa and pass the Fitness Center to Dolphin Cay.

Program Details

Reservations are subject to availability. If a participant arrives 10 minutes after the start time, they will be counted as a "no show". Participants may arrive up to 10 minutes earlier than the reservation time.

All Packages Include:

- Wet Suits (Required)
- Towels
- Bottled Water/Soft Drinks
- Changing Rooms, Showers and Lockers

Policies and Restrictions

Our maximum group (pod) size for the shallow water experience is 10 people. Depending on the size of your party; we cannot guarantee that everyone in a party will be in the same pod.

Wetsuits are provided and are required. Participants must wear appropriate swim suits underneath the wetsuit.

For the safety of our animals and our water quality, please do not apply any type of tanning oil prior to entering the water. Sunscreen and sun block are permitted if applied in moderation. Any excess should be removed with a towel prior to your experience. Please keep in mind that you will be wearing a wetsuit which does provide some sun protection.

For the health and safety of those who reside in the surrounding environment, please no smoking is permitted in any part of the Dolphin Cay facility.

Guests should understand English or have a translator.

For the health and safety of our animal collection if you have come in contact with or been exposed to a beached or stranded marine mammal in the past 24 hours you must not participate in our programs.

Under the Bahamas Marine Mammal Protection Act of 2005, Dolphin Cay advises the following:

- Swim programs present some potential risk of injury.
- That anyone who restrains, pulls or grabs at a dolphin shall be immediately removed from the program and not permitted to return.
- Participants should not touch the eye, blowhole or genital regions of a dolphin.
- The participants should only touch the animals under the direction of the marine specialist staff.
- Entry to various non-interactive areas is prohibited to visitors.
- Showering facilities are available for guests before and after swim sessions.
- No jewelry must be worn during any of the programs.
- A person shall not be permitted in any interactive program for any of the following reasons
 - *A person is unable to comprehend, or disregards safety instructions.*
 - *A person is under the influence of drugs or alcohol or otherwise similarly impaired. The determination as to the fitness of a person to participate in a swim will be made solely at the discretion of Dolphin Cay management.*
 - *A person is under the age or height requirement for the specific program.*
 - *A person is unaccompanied and unable to participate alone due to a physical or mental impairment.*

Age and Program Requirements

A parent or appointed guardian must participate in the programs with all children under the age of 10.

Children must be able to comprehend and follow instructions. Infants are not permitted to participate in dolphin interactions.

Note: Young children may need to be held by an adult during participation due to their height and abilities. This adult must be a participant in the program. Observers are not permitted to enter the water.

Special Needs and Physical Impairments

Dolphin Cay will make every effort to provide the necessary assistance for persons with special needs and/or physical impairment so that they can enjoy the experience, however under the Bahamas Marine Mammal Protection Act of 2005 it is required that a primary attendant be present in the water throughout the swim. If you are pregnant and are interested in experiencing a dolphin swim, please consult your physician. Please inform the reservationists at extension 69500 once you are at Atlantis of any medical conditions that could effect your participation.

Cameras and Video Equipment

Cameras and video recorders are allowed at Dolphin Cay. Please use caution, as damage to your equipment can occur due to sand and salt water. Guests with cameras and video recorders are not allowed in the water at the Dolphin Lagoons, but can take pictures and record video from the beach. The lifeguard on duty at your swim lagoon will provide guidance as to where you can stand during the swim so as to not disrupt the program.

Reservations

A major credit card or room charge is required to hold a reservation; personal checks or money orders are not accepted.

Availability

Reservations are subject to availability. If a participant arrives 10 minutes after the scheduled start time, they will be counted as a “no show”.

Participants may arrive up to 10 minutes earlier than the reservation time.

On the day of your swim, simply check in at the reception lobby located at the entrance to Dolphin Cay at the time of your reservation. We will need your name or a confirmation number, and a photo I.D. for check-in.

Dolphin Cay is located at Atlantis between the Royal Towers and The Cove next to the Sport’s Center.

Deposit Fees

100% payment is required during the booking process.

Cancellations and Refunds

Full Refund if reservation is cancelled between six (6) months to 15 days to schedule event.

A 100% Cancellation fee will be applied if a reservation is cancelled 14 days to the day of scheduled event. Programs are not cancelled due to inclement weather. We reserve the right to cancel or amend program content and price without notice.

Rescheduling

Need to make a change? We offer one complimentary date or time change prior to your visit. Further changes to your itinerary will be provided for a fee of \$50 per change. In the event of a major incident which seriously disrupts air travel to and from The Bahamas, Dolphin Cay will provide a full refund.

Stage of the Art Facility

Gift Shop

Atlantis guests can browse the rows of educational and fun items in the Dolphin Cay gift shop. Part of the proceeds from purchases benefits the non-profit Kerzner Marine Foundation.

Dolphin Cay Photos

Professional photographers will capture each participant in the dolphin interaction several times during the program. All images can be viewed and purchased after the session in the Dolphin Cay Gift Shop. Guests can choose one image, several or the entire session and receive the images on CD.

Education Center

The Education Center is complimentary to all Atlantis guests; they do not need to purchase an interaction to visit. The Center features a video presentation wall, an audio corner to hear dolphin sounds, an education corner with specialists on hand to answer questions, and interactive kiosks where guests can learn more about dolphins play games and send e-postcards to friends and family.